

frequently asked questions

H3000 Systems

“My 20/20 display permanently shows PROM 683A”

The 20/20 Display software incorporates a diagnostic test mode. Powering up the display with the remote 20/20 button controller pressed down accesses this test mode.

If the 20/20 is permanently displaying “PROM 683A”, then items to check are:

- Ensure that the button is operating correctly; i.e. not stuck in the de-pressed position.
- Ensure that there is not a short between the YELLOW and BLACK wires of the 20/20 cable. The 20/20 button simply shorts the YELLOW wire to zero volts (BLACK) to change the displayed function.
- Ensure that the wiring connections for the 20/20 display are clean and dry.

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